

Project: NEWPORT HOUSING AUTHORITY

Date: 8/12/2026



Project RFIs

ANSWERS

#	Scope	RFI	Arch. / Eng./Owner Response
1	CCTV	Is the CCTV preferred to be on-prem or cloud-based?	No preference has yet been established, on premises or cloud-base. We will listen to the suggestions of the business partner selected for the project, and they can provide us with the pros and cons of each.
2	CCTV	Are alternate manufacturers accepted for Recorders and Cameras (i.e. Avigilon)? Will be ONVIF compliant.	Yes, alternate product manufacturers for recorders and cameras will be accepted so long as they fall within budget parameters. We will listen to the suggestions of the business partner selected for the project, and they can provide us with the pros and cons of all options.
3	Video Intercom	Are alternate manufacuturers accepted if functionalities are equivalent to current ButterflyMX System(s)?	Yes, alternate product manufacturers for video intercoms will be entertained so long as they fall within budget parameters and interfaces with existing setup. We will listen to the suggestions of the business partner selected for the project, and they can provide us with the pros and cons of all options.
4	CCTV / Access Control / Alarm System	Will the awarded vendor be able to recieve all Administrative level login credentials?	Yes

5	CCTV	What are the primary manufacturers/brands of the existing NVRs and cameras across the portfolio (e.g., Axis, Hanwha, Hikvision, Milestone)? Are all software and VMS channel licenses currently active and up to date	The "Access Control and Security System" platforms in place were developed over several years, using the recommendations from several industry professional and for that reason there is no master list of manufacturers/brands available to share. We expect the business partner selected for this project to conduct a full inventory of the existing infrastructure/systems to aide them in making recommendations to management. To the best of knowledger, all active software and VMS channel licenses are active and up to date.
6	CCTV / Access Control / Alarm System	What are your required response time expectations for service calls? (Emergency 4-hour response vs. Standard 24-hour response)	Standard Business Operations (to be defined by both parties) would warrant a 48 business-hour turnaround. Emergency situations would be a 24 hour response (to be defined by both parties), unless it is a "Health and Safety" issue in which case a shorter, reasonable time will be established by both parties along with the definition of 'Health and Safety'.
7	CCTV	What specific make, model, and software brand was ordered for Park Holm? Should our maintenance pricing begin immediately upon installation or kick in after the warranty expires?	The "Access Control and Security System" platforms in place were developed over several years, using the recommendations from several industry professional and for that reason there is no master list of manufacturers/brands available to share. We expect the business partner selected for this project to conduct a full inventory of the existing infrastructure/systems to aide them in making recommendations to management.
8	Access Control	To ensure accurate pricing as required in Section 6.5, could HACN provide the door schedule, total door count, and existing low-voltage cabling status for the planned ButterflyMX expansions at Earl Ave, Edgar Court, Pond Ave, and Deblois?	The "Access Control and Security System" platforms in place were developed over several years, using the recommendations from several industry professional and for that reason there is no master list of manufacturers/brands available to share. We expect the business partner selected for this project to conduct a full inventory of the existing infrastructure/systems to aide them in making recommendations to management.
9	RFP	Is this contract strictly for a 1-year term, or does HACN anticipate optional multi-year renewal periods?	The initial contract will be for 3 years, with two, one year extensions possible as automatic renewals for a total of 5 years.

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